

# Shopping Platform Integration for Fraud Protection Apps

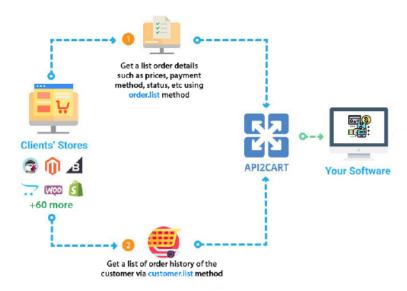
Unified approach



# **USE CASES**

# **Detect and Investigate Risky Transactions**

To verify if a chargeback is legitimate or fraudulent, your app needs to access all data tied to a transaction.



# **Automate Monitoring with Webhooks**

React in real-time to new orders or status changes—this is crucial for early fraud detection.



# Why Do Fraud Protection Apps Need Integration with Shopping Platforms?

Fraud protection apps have become essential for eCommerce businesses, as fraud attempts grow in scale and sophistication. Online sellers face risks such as stolen credit cards, account takeovers, fake orders, and high chargeback ratios—all of which can damage revenue and reputation. The main advantage of these apps is that they help merchants detect fraudulent transactions early, stop suspicious orders automatically, and reduce the costs linked to fraud disputes.

To achieve this, fraud protection apps must integrate closely with shopping platforms. Through integration, they can access real-time order data, payment details, customer information, and product records. This data is crucial for risk scoring, identity verification, and generating accurate fraud alerts before an order is fulfilled. Without direct access to store data, fraud prevention tools lack the context needed to make reliable decisions and protect merchants effectively.

By connecting directly to platforms like Shopify, Magento, WooCommerce, or BigCommerce, fraud protection apps act as a seamless security layer—reducing fraud losses, cutting down on manual reviews, and giving merchants peace of mind to focus on growth.

However, building strong fraud protection software isn't easy. The core challenge is getting timely, accurate, and comparable data from many platforms—and keeping it in sync.

The reality is that integrations are unavoidable. What can be avoided, though, is building dozens of them separately and dealing with constant maintenance.

**API2Cart makes integration with multiple shopping platforms and marketplaces so much easier, faster, and cheaper.** Also, API2Cart takes care of further multi-platform maintenance. You integrate with the API once, get connected to more than 60 eCommerce platforms, and don't worry about upgrading your code every time new versions of carts come out.

# How Shopping Cart Integration Builds a Critical Link in the Chain

For you, as a fraud protection apps provider, retailers' online stores are a valuable asset because that is where your system gets the information needed to perform its functions. The quality of your software depends on the level and quality of its integration with these platforms.

In particular, integration with customer stores via API2Cart enables to do the following:

- integrate with 60+ eCommerce platforms and marketplaces at once;
- import data on orders, products, and customers from multiple platforms into your system;
- provide real-time fraud detection and prevention alerts;

The quality of fraud protection apps depends on their level and quality of integration with shopping platforms. Integration means tying your application with a third party, so should something go wrong and an information loss or distortion occurs, and a whole lot of integrated processes will go on the blink. The consequence of this will be that first your customers, and then you, will suffer losses.

The best way to integrate safely is to invest in a well-coined connection via API2Cart Unified API. Having dealt with hundreds of integrations, our team has learned the pain points that various eCommerce software face. With these in mind, we crafted our unified API that lets your product seamlessly communicate with clients' stores, be they based on Shopify, Magento, WooCommerce, or any other shopping cart or marketplace that we support.

# **API2Cart Methods for Fraud Protection Apps**

API2Cart has rich capabilities for fraud protection apps. We provide the whole scope of functionality to get and manage all needed info on products, orders, customers, etc. Let's dig deeper into the methods which help to perform the integration.

## **Import orders**

With API2Cart it is easy to gather order info from multiple stores, sites and marketplaces. There are two ways to learn about new orders in stores.

### - Webhook for order.add event

First is setting the webhooks for the <u>order.add</u> event to get notified every time the new order is placed. Using webhooks is a much more beneficial way in comparison to polling an API, as it decreases the server load, saves API requests, and provides more up-to-date info.

#### - Order.list method

Another option for tracking new orders is executing <u>order.list</u> method once in a while to get list of products to be imported to your system. Filter orders by create time with created\_from and created\_to parameters.

# Get the product info

Using <u>product.list</u> you can get the list of products from the store with all the details.

## **Make reports**

Let your customers to get a full view of what's going on and how resources are being spent through analytics and reports:

- order.list
- customer.list
- product.list

# Key Challenges of In-house Integration (Multiply by the Number of Integrations)

Developing every new connection takes resources and entails further engagement. The integration with shopping carts, marketplaces, and other related systems involves dealing with the following challenges:

#### 1. Time.

On average, an integration takes 4-12 weeks to develop. In this time the responsible developer will learn the platform logic and architecture, put effort into reducing the friction between the product and the system, and very likely find themselves off base a couple of times.

#### 2. Expenses.

Be ready to pay a set sum of a few thousand dollars plus maybe extra if the need for additional development occurs. After the integration is complete and iterated to success, it will need developer work and attention because new versions will appear and this will mean upgrades to make. Plus, your clients might request modifications and custom enhancements.

#### 3. Human resources.

Each integration is both tons of work to do and a separate thorn in the side that never goes away after the work is done, that someone has to deal with. For better and more reliable results, you will want someone to be dependable and expert, and that is not easy to find and hard to allocate if they are a part of your product team.

## **How API2Cart helps**

Having dealt with hundreds of integrations, our team has learned the pain points that various web and mobile applications face. With these in mind, we crafted our unified API that lets your product communicate with clients' stores, be they based on Shopify, Magento, WooCommerce, or any other shopping cart or marketplace that we support.

Speaking the language of benefits, API2Cart offers you to do the following:

#### Enhance your functionality faster

Our unified API eliminates the need to develop separate integration for each platform. *Integrate once, and get the data required from the platforms needed.* 

#### **Expand your market share dramatically**

Win more clients by having access to data from stores built on the shopping cart they use. Each integration means another thousands of users need you.

#### Reduce cost, save time

You connect to dozens of platforms via one integration. It's months of expensive development work avoided.

#### Save resources

Concentrate on what matters for your business. We take care of platform updates.

Speaking the language of tech, API2Cart lets you do the following:

- 1. Integrate your software with more than 60 eCommerce platforms via one API
- 2. Add stores to join the 50k+ stores successfully connected by other clients of ours
- 3. Avoid the need to maintain each connection separately
- 4. Synchronize data from stores with your product in real-time via webhooks enabled
- 5. Escape mapping headaches

Let us know if you have any questions.

We'll be happy to discuss them in any form you like.

Leave us a message or schedule a quick call to clarify things in the fastest way possible.

**CONTACT US** 

SCHEDULE A CALL